that proxy component objects **134** and **154**, and stub component objects **144** and **164**, can include, or be associated with, a variety of additional services (not shown) such as security provision. Proxy component objects **134** and **154**, and stub component objects **144** and **164**, are examples of software components that provide COM/DCOM support.

Please replace the paragraph on page 12, lines 4-10 with the following paragraph:

A user begins the process by entering the product application through the first page of the product, 1-2-3 page **305** via a hyperlink **301** located on the home page of a web server operating on product server **200** of **Figure 2**, or via a hyperlink **302** from another web site, such as a web site belonging to a business partner, portal, or search engine. The first page of the product **305** typically explains the process to follow. The user begins the data entry process either by accessing an existing account on the system (**315**) or by creating a new account (**310**) and entering appropriate information about the user.